

Member Complaints – Monitoring Officer Rolling Record - May 2023

Ref:	Receipt of Complaint	Member(s)	Complainant	Nature of Complaint	Investigation	Standards Hearing	Outcome	Status (Open/closed)
MC 6/22	Oct 2022	Two Members	Officer	Indicative matter of breach of the Code of Conduct	Fact finding process commenced	To be determined in due course	Not applicable	Open
MC 1/23	Feb 2023	Two Members	Citizen	Indicative matter of breach of the Code of Conduct	Desk top fact-finding process concluded	None	<p>The Complaints were dismissed, as on the evidence provided there was no proof of a breach of the Code of Conduct. It was noted that neither Councillor were the Complainant's Ward Councillors nor did it appear the Complainant resides in the borough.</p> <p>It is not a role of either Member or an expectation of them to respond or intervene on a non-borough resident's issues they may have with the performance of Council Services. That is an operational matter for officers and the Council has a clear complaints process for which persons can utilise to seek redress in the event of experiencing issues with Council Services. The complaint has been forwarded onto the Complaints Team.</p> <p>Accordingly, the Monitoring Officer has applied paragraphs 15.6 and 16 (Public Interest) of the Councils Code of Councillors Conduct which enables her to '<i>dismiss a complaint without resort to further investigation if they are of the opinion that the complaint is lacking in evidence... and has no reasonable prospect of success.</i>' furthermore the Monitoring Officer <i>considered it is not in the public interest to focus on matters which are either vexatious, trivial, petty, party political, have no realistic prospect of success or without evidence.</i></p>	Closed